

GUJARAT TECHNOLOGICAL UNIVERSITY**B. HMCT – SEMESTER – IV • EXAMINATION – SUMMER • 2014****Subject Code: 143303****Date: 30-05-2014****Subject Name: Accommodation Operation II****Time: 10.30 am - 01.00 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Write down Routine, Weekly and Spring cleaning process of Elevator, Reception and Banquets. **07**
(b) Write down the importance of checklist. Draw its Formats and Show Minimum 20 items. **07**
- Q.2** (a) What are Commonly overlooked areas? **07**
(b) Draw the layout of Executive Suites. **07**
- OR**
- (b) What is refurbishing and redecoration? **07**
- Q.3** (a) How to make a departure Room? **07**
(b) How to give occupied Service? **07**
- OR**
- Q.3** (a) What is Turndown Service? How it is given? **07**
(b) Explain interior decoration of any commercial Hotel Having five Star Categorization including its element of Design, Colour, Light and Lighting system Floor Finishes and different accessories used. **07**
- Q.4** (a) Explain different types of keys with their Usages. **07**
(b) Write the name of different pests found in the Hotel with their prevention and Control measures. **07**
- OR**
- Q.4** (a) What are basic tools used in the landscape designing? **07**
(b) Draw the layout linen room and explain in brief. **07**
- Q.5** (a) What is Par stock? Calculate par Stock of Bed sheets, Bath Towel, hand Towels and Pillow Cover of a 5 star Hotel having more than 300 Rooms Considering 100 Double Bedded Rooms and 200 Twin Bedded Room **07**
(b) Draw the layout of uniform Room and explain its issuing Process in three Different Shifts. **07**
- OR**
- Q.5** (a) Explain different types of equipments and machinery used in the commercial Laundry. **07**
(b) Draw the layout of commercial laundry and also suggest type of fire fighting Equipments recommended. **07**
