

GUJARAT TECHNOLOGICAL UNIVERSITY

Diploma Engineering Sem. - V - Examination – June- 2011

Subject code: 330001

Subject Name: Human Resource Management

Date: 29/06/2011

Time: 02:30 pm – 05:00 pm

Total Marks: 70

Instructions:

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. English version is Authentic

- Q.1** (a) Describe attributes of stress. **07**
 (b) What is scope of Human resources in industries? **07**

- Q.2** (a) Write a note on role of supervisor as motivator **07**
 (b) What are the different types of decision making? Write any two. **07**

OR

- (b) Explain the technique of decision making (any one). **07**

- Q.3** (a) What are the objectives of communication? Explain any two. **07**
 (b) Write an application in English language only for job as supervisor in a factory. (Do not mention your name) **07**

OR

- Q.3** (a) Explain upward communication **07**
 (b) Write a short note on structure of proposal **07**

- Q.4** (a) Explain Maslow's theory of Hierarchy of needs & its importance in human resources development **07**
 (b) Write the objectives of trade union. **07**

OR

- Q. 4** (a) Differentiate between McGregor's theories X&Y. **07**
 (b) Explain the strategies to manage change **07**

- Q.5** (a) Write any two theory regarding approaches to leadership **07**
 (b) Write a short note on importance of mental health. **07**

OR

- Q.5** (a) Write a short note on Coercive power & Legitimate power **07**
 (b) Explain importance of positive health. **07**
