

GUJARAT TECHNOLOGICAL UNIVERSITY**Diploma Engineering - SEMESTER-V • EXAMINATION – SUMMER • 2014****Subject Code: 355504****Date: 31-05-2014****Subject Name: Industrial Management and Organization Behavior****Time: 02:30 pm - 05:00 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. English version is considered to be Authentic.

- Q.1** (a) Explain the various forms of workers participation in management. **07**
(b) Explain the process of management with chart. **07**
- Q.2** (a) Describe styles of leadership. **07**
(b) Define the term “motivation”? Prepare list of different types of motivation and explain ANY TWO. **07**
- OR
- (b) Explain scientific selection procedure of man power **07**
- Q.3** (a) Explain different managerial skills required in fabrication industry. **07**
(b) Explain 10 measures to prevent the industrial disputes. **07**
- OR
- Q.3** (a) Prepare list of different effective ways of communication? Explain ANY TWO. **07**
(b) Define the term management. State functions of manager and explain ANY TWO. **07**
- Q.4** (a) Define the term “recruitment” and Explain process of recruitments. **07**
(b) What is a human behavior? Explain individual & group behavior. **07**
- OR
- Q. 4** (a) Compare successful executive and unsuccessful executive. **07**
(b) Define ‘ethics’. Explain major branches of ethics. **07**
- Q.5** (a) Explain factors determining morale. **07**
(b) What is a human behavior? Explain different types of human behavior. **07**
- OR
- Q.5** (a) Explain objectives of training. **07**
(b) Describe the sequential steps for grievances handling procedure. **07**
