

Seat No.: _____

Enrolment No. _____

GUJARAT TECHNOLOGICAL UNIVERSITY

Diploma Engineering - SEMESTER-V • EXAMINATION – WINTER 2013

Subject Code: 355504

Date: 05-12-2013

Subject Name: Industrial Mngt and Organization Behaviour

Time: 02:30 pm - 05:00 pm

Total Marks: 70

Instructions:

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. English version is considered to be Authentic.

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|-------------|--|-----------|
| Q.1 | (a) Explain Scientific selection procedure for Man power. | 07 |
| | (b) Describe different types of effective ways of communication. | 07 |
| Q.2 | (a) Explain different Methods of Training the Supervisors. | 07 |
| | (b) Define and Describe 'Motivation'. | 07 |
| | OR | |
| | (b) Explain Various types of Leadership theory. | 07 |
| Q.3 | (a) Explain Functions and Objectives of Training and Development. | 07 |
| | (b) State meaning of Human behavior and describe its types. | 07 |
| | OR | |
| Q.3 | (a) Explain 'Foundation of Corporate Culture'. | 07 |
| | (b) Describe Functions of W.T.O. and Compare between Attitude and Values. | 07 |
| Q.4 | (a) State needs of Self Development and describe the Self Analysis Tools. | 07 |
| | (b) Differentiate between Leadership and Management. | 07 |
| | OR | |
| Q. 4 | (a) Describe various causes of Industrial disputes. | 07 |
| | (b) Define the term General Agreement on Tariffs and Trade (G.A.T.T.).
State aims and functions of W.T.O. | 07 |
| Q.5 | (a) Define the term 'Ethics' and explain major branches of ethics. | 07 |
| | (b) Explain four factors which affect the Workers Grievances. | 07 |
| | OR | |
| Q.5 | (a) Differentiate between Successful executive and Unsuccessful executive. | 07 |
| | (b) Describe Sequential steps for grievances handling procedure. | 07 |
