

GUJARAT TECHNOLOGICAL UNIVERSITY**M. B. A. 1ST Semester Remedial Examination –July- 2011****Subject code: 810005****Subject Name: Organizational Behavior****Date:12/07/2011****Time: 02:30 pm – 05:30 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Explain frequently used short cuts in judging behavior of others. **07**
(b) Discuss how Big Five Model of personality predicts behavior at work. **07**

- Q.2** (a) Explain Hofstede's cultural dimensions with implications. **07**
(b) Identify similarities and differences among Maslow's need hierarchy theory, ERG theory and McClelland's need theory. **07**

OR

- (b) Describe various plans of motivating employees. **07**

- Q.3** (a) Discuss group development process. **07**
(b) What is transformational leadership? How is it different from transactional and charismatic leadership? **07**

OR

- Q.3** (a) Discuss in brief Team Effectiveness Model. **07**
(b) What are the central view points and limitations of contingency theories of leadership? **07**

- Q.4** (a) Briefly discuss the factors that influence political behavior. **07**
(b) Outline conflict management techniques. **07**

OR

- Q.4** (a) Explain negotiation process in detail. **07**
(b) Describe the five bases of power. **07**

- Q.5** (a) Explain Mintzberg's managerial role. **07**
(b) Discuss functional and dysfunctional effects of culture. **07**

OR

- Q.5** (a) Identify challenges and opportunities managers have in applying OB concepts. **07**
(b) Explain the factors that create and sustain an organization's culture. **07**
